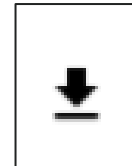


PHYSICIAN ENGAGEMENT SUMMARY PAGE

The Summary page is where you can see high-level results. You can also dig deeper into the areas that you are interested in or concerned about.

Structure of the Summary Page

Scores for metrics are shown in tiles on the Summary tab. Each tile can be downloaded on its own using the Download icon. There is also an Information icon in each tile that contains a definition of the metric in question.



Download icon



Information icon

Display Options

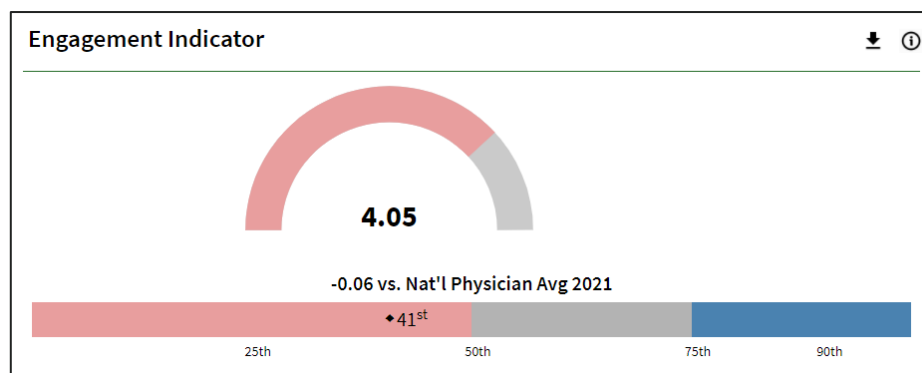
Data can be compared to one of the peer groups by selecting the desired group from the dropdown at the right of the screen.

Tiles

The Summary page displays information in tiles, as described below.

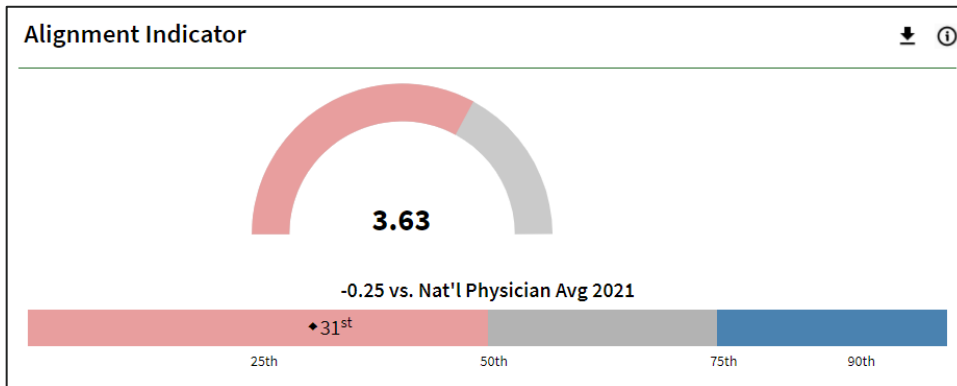
ENGAGEMENT INDICATOR

The Engagement Indicator is a composite metric of six (6) items that measure physician engagement. This score is considered Press Ganey's primary outcome metric. The Engagement Indicator tile will show a score, the difference from a benchmark, and percentile rank. If you click the score, you will be taken to the Item Details tab to see the scores for all items that comprise the Engagement Indicator.



ALIGNMENT INDICATOR

Physician Alignment assesses the extent to which physicians feel a strong partnership and connection with leadership and have a shared vision of how to execute the organizational mission. The Alignment metric is used to gain insight into areas of focus to improve the relationship between physicians and leadership. The Alignment Indicator tile will show a score, the difference from a benchmark, and percentile rank. If you click the score, you will be taken to the Item Details tab to see the scores for all items that comprise the Alignment Indicator.



INDEX TILES

As shown here, you will also be able to see summary tiles for Safety Culture and Resilience Modules if your organization included them on the survey. The score for the Index and individual items are shown as well as the difference from a benchmark score. If you click the Index score or graphic, you will be taken to the Item Details tab to see the scores for all items that comprise the Index.

