

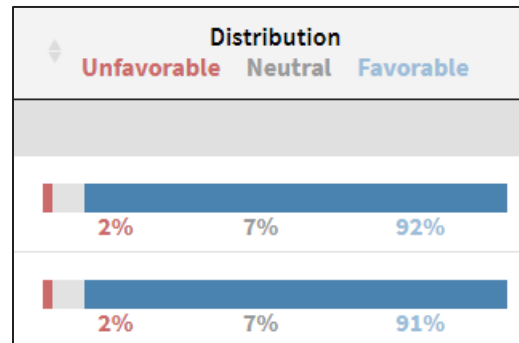
# PHYSICIAN ENGAGEMENT ITEM DETAILS

On the Item Details page, you'll be able to specific information details for all the items on your survey. Here you will find useful information about each item, such as sequence number, item text, domain, and descriptive statistics.

Item Details: All Items (89 items) <span>?</span> Select a View: <span>All Items</span>		Export to CSV					
<span>Themes</span> <span>Modules</span> <span>Metrics</span> <span>Benchmarks</span> <input type="checkbox"/> Hide Too Few		<span>Clear All</span> <span>Apply Selections</span>					
#	Item	Distribution	Score	vs. Overall Organization	vs. Nat'l Physician Avg 2021	Responses	Improvement Planning
		Unfavorable Neutral Favorable					
<b>Current View: All Items</b>							
1	I am satisfied with the clinical care provided by hospitalists at this hospital.		4.37	0.00	+0.16	1,022	
2	Overall, I am satisfied with the performance of the nursing staff in this organization.		4.34	0.00	+0.12	1,064	
3	I am satisfied with the level of collegiality among physicians at this hospital.		4.17	0.00	-0.14	1,063	
4	I feel burned out from my work.		2.96	0.00	-	1,114	

## Distribution

The graph for each item shows the distribution of different responses.



## Score

Item scores are displayed as a mean score which is the sum of all response options to an item divided by the total number of responses (this will always be within a range from 1 to 5).

Score
4.37
4.34
4.17

## Comparison to Benchmarks Fields

These fields display the mean score difference between the benchmarks you those and the number of individuals who responded to the survey for the group you are viewing. Vs. Overall Organization is a comparison to your overall organization item score (which will always be 0 when you're looking at the highest level of the organization).

vs. Overall Organization	vs. Nat'l Physician Avg 2021	Responses
0.00	+0.16	1,022
0.00	+0.12	1,064

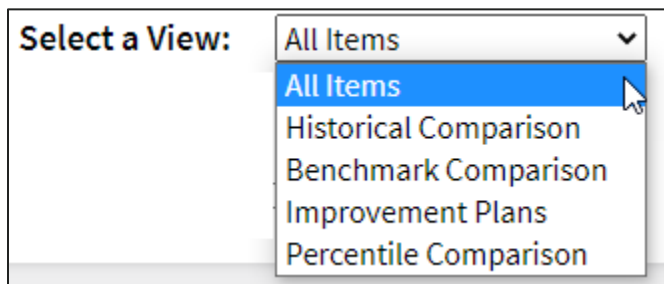
## Improvement Planning

Each item has a button with a plus (+) sign on it in the Improvement Planning column. By clicking the plus sign, you'll be taken directly to an improvement plan template for this item.



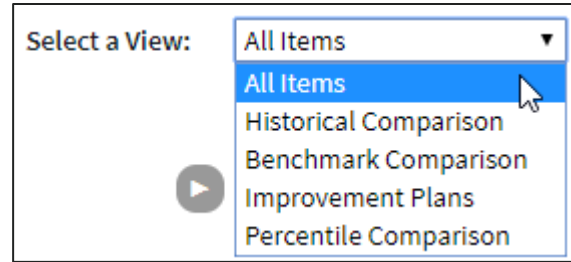
## Select a View on the Item Details Page

Near the top of the page, you can select any of five different views of the Item Details page.



## ALL ITEMS VIEW

All Items is the default view, which is the one you will likely use most.



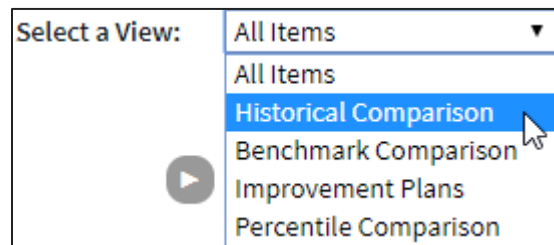
Item Details: All Items (89 items) | Select a View: All Items | Export to CSV

Themes | Modules | Metrics | Benchmarks | Hide Too Few's | Clear All | Apply Selections

#	Item	Distribution			Score	vs. Overall Organization	vs. Nat'l Physician Avg 2021	Responses	Improvement Planning
		Unfavorable	Neutral	Favorable					
Current View: All Items									
1	I am satisfied with the clinical care provided by hospitalists at this hospital.	2%	7%	92%	4.37	0.00	+0.16	1,022	
2	Overall, I am satisfied with the performance of the nursing staff in this organization.	2%	7%	91%	4.34	0.00	+0.12	1,064	

## HISTORICAL COMPARISON VIEW

The Historical Comparison view can include the two most recent surveys comparisons. Historical data is only displayed if available.



Item Details: All Items (89 items) | Select a View: All Items | Export to CSV

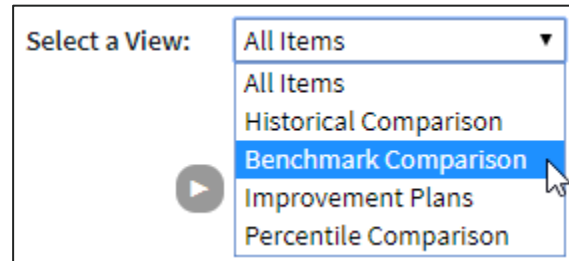
Themes | Domains | Modules | Metrics | Benchmarks | Historicals (1) | Hide Too Few's | Clear All | Apply Selections

Select All | 2020

#	Item	Domain	Distribution			Score	vs. Overall Organization	vs. Nat'l Physician Avg 2021	2020	vs. 2020	Responses	Improvement Planning
			Unfavorable	Neutral	Favorable							
Current View: All Items												
1	I am satisfied with the clinical care provided by hospitalists at this hospital.	Staff	2%	7%	92%	4.37	0.00	+0.16	4.33	+0.04	1,022	
2	Overall, I am satisfied with the performance of the nursing staff in this organization.	Staff	2%	7%	91%	4.34	0.00	+0.12	4.29	+0.05	1,064	

## BENCHMARK COMPARISON VIEW

The Benchmark Comparison view displays all the norms (also known as benchmarks) that are available for your survey. You'll be able to see the score for the item in each norm, as well as the difference between your group's score and the benchmark average.



Item Details: Benchmark Comparison (89 items) Select a View: Benchmark Comparison Export to CSV

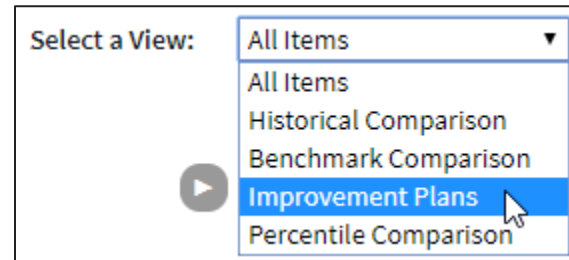
Themes Modules Metrics  Hide Too Few Clear All Apply Selections

Search:

#	Item	Distribution	Score	Nat'l Physician Avg 2021	vs. Nat'l Physician Avg 2021	Nat'l Physician, Anesthesiology Avg 2021	vs. Nat'l Physician, Anesthesiology Avg 2021	Nat'l Physician, Academic Avg 2021	vs. Nat'l Physician, Academic Avg 2021	Nat'l Physician, Emergency Medicine Avg 2021	vs. Nat'l Physician, Emergency Medicine Avg 2021	Responses
Current View: Benchmark Comparison												
1	I am satisfied with the clinical care provided by hospitalists at this hospital.		4.37	4.21	+0.16	3.90	+0.47	4.19	+0.18	4.23	+0.14	1,022
2	Overall, I am satisfied with the performance of the nursing staff in this organization.		4.34	4.22	+0.12	4.05	+0.29	4.14	+0.20	4.12	+0.22	1,064

## IMPROVEMENT PLANS VIEW

The Improvement Plans view will show you the number of plans created for each item, as well as an overview of the plans organized by their status: Draft, On Hold, In Progress, Completed.



Item Details: Improvement Plans (89 items) Select a View: Improvement Plans Export to CSV

Themes Modules Metrics **Benchmarks**  Hide Too Few Clear All Apply Selections

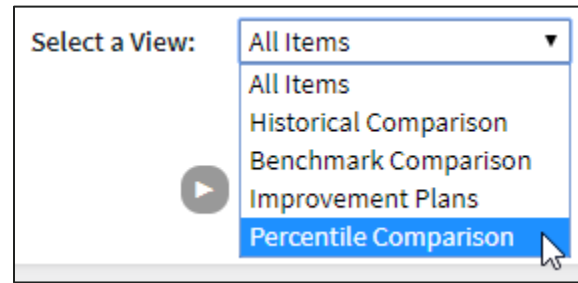
Search:

#	Item	Domain	Score	Plans	Draft	On Hold	In Progress	Completed	Responses
Current View: Improvement Plans									
1	I am satisfied with the clinical care provided by hospitalists at this hospital.	Staff	4.37	0	0	0	0	0	1,022
2	Overall, I am satisfied with the performance of the nursing staff in this organization.	Staff	4.34	0	0	0	0	0	1,064

Plans	Draft	On Hold	In Progress	Completed
0	0	0	0	0
0	0	0	0	0

## PERCENTILE COMPARISON VIEW

Percentile Comparison view lets you see the percentile ranking for each item on the survey. This view may not be available to all users.



Item Details: Percentile Comparison (89 items) ⓘ Select a View: Percentile Comparison Export to CSV

Benchmarks (1) Hide Too Few's Clear All Apply Selections

Search:

#	Item	Score	vs. Overall Organization	Nat'l Physician Avg 2021	vs. Nat'l Physician Avg 2021	Percentile Rank	Percentile 50th	Percentile 75th	Percentile 90th
Current View: Percentile Comparison									
1	I am satisfied with the clinical care provided by hospitalists at this hospital.	4.37	0.00	4.21	+0.16	66.00	4.25	4.47	4.67
2	Overall, I am satisfied with the performance of the nursing staff in this organization.	4.34	0.00	4.22	+0.12	61.00	4.26	4.50	4.75

Here you can see the score and the national average score for the benchmark available, as well as the difference between the item score and benchmark score.

Score	Vs. Overall Organization	Nat'l Physician Avg	Vs. Nat'l Physician Avg
4.22	0.00	4.16	+0.06
4.25	0.00	4.08	+0.17

You can see the percentile rank for each item comparative to the benchmark selected as well as the score necessary to be in the 50<sup>th</sup>, 75<sup>th</sup>, and 90<sup>th</sup> percentile.

Percentile Rank	Percentile 50th	Percentile 75th	Percentile 90th
66.00	4.25	4.47	4.67
61.00	4.26	4.50	4.75

## Hide Too Few

To hide data when there are five or fewer responses, check the Hide Too Few checkbox.

 Hide Too Few

## Searching

Located directly above the table to the right, the search feature can be used to search the page for keywords. Type any words you'd like to find into the search field.

Search:

## Exporting to CSV

The entire page can be exported to CSV by selecting the Export to CSV button.

## Refinement Options

Use the options at the top of the page to narrow down items by selecting certain metrics, domains, themes, etc. You can also choose to view different norm (also known as benchmark) scores for each item.

**Item Details: All Items (89 items)** ⓘ **Select a View:**  ▼

Themes     Modules     Metrics     Benchmarks     Hide Too Few