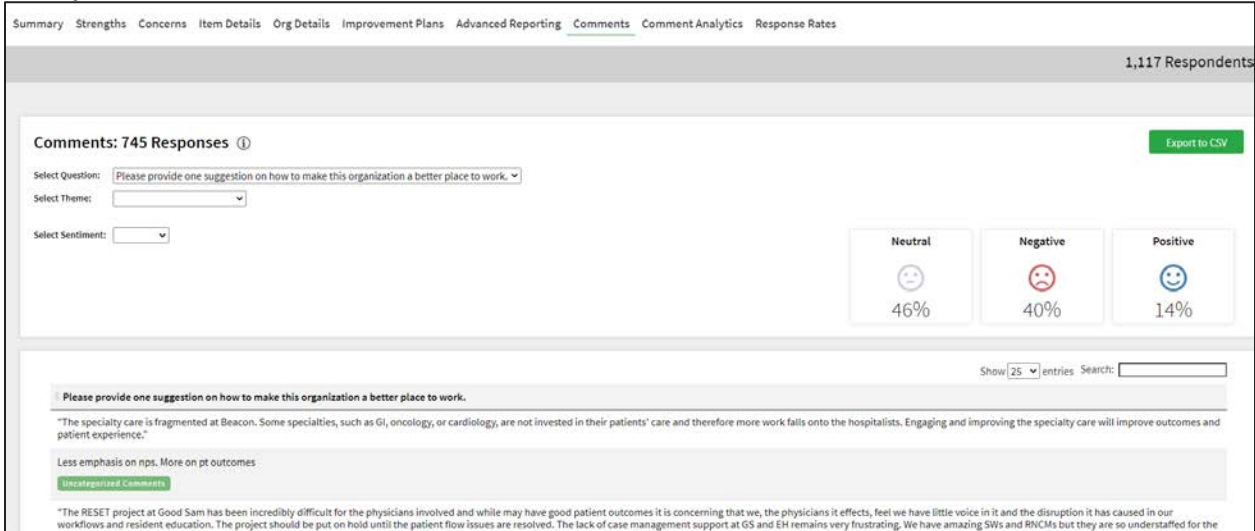


# PHYSICIAN ENGAGEMENT COMMENTS FOR COMMENT ANALYTICS SUPPORTED QUESTIONS

The Comments page shows verbatim comments for all the open-ended items you asked on the survey.



Summary Strengths Concerns Item Details Org Details Improvement Plans Advanced Reporting **Comments** Comment Analytics Response Rates

1,117 Respondents

**Comments: 745 Responses** Export to CSV

Select Question: Please provide one suggestion on how to make this organization a better place to work.

Select Theme:

Select Sentiment:

Neutral 46%	Negative 40%	Positive 14%
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Show 25 entries Search:

Please provide one suggestion on how to make this organization a better place to work.

\*The specialty care is fragmented at Beacon. Some specialties, such as GI, oncology, or cardiology, are not invested in their patients' care and therefore more work falls onto the hospitalists. Engaging and improving the specialty care will improve outcomes and patient experience.

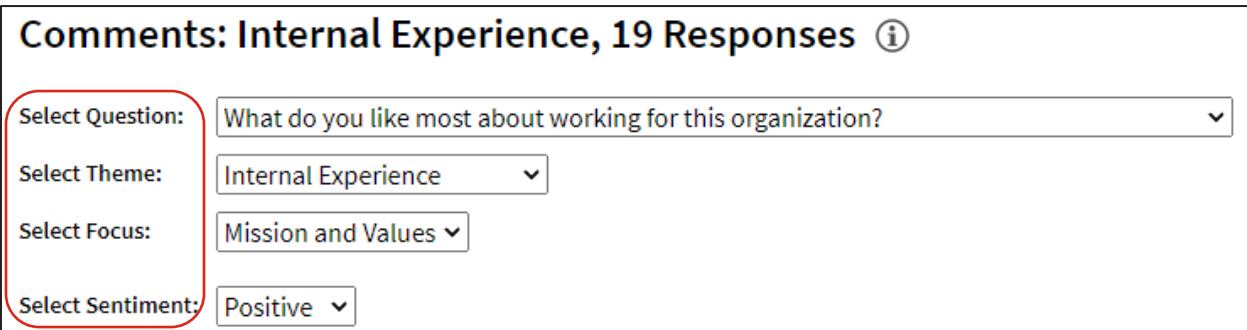
Less emphasis on nps. More on pt outcomes

**Uncategorized Comments**

\*The RESET project at Good Sam has been incredibly difficult for the physicians involved and while may have good patient outcomes it is concerning that we, the physicians it effects, feel we have little voice in it and the disruption it has caused in our workflows and resident education. The project should be put on hold until the patient flow issues are resolved. The lack of case management support at GS and EH remains very frustrating. We have amazing SWs and RNCMs but they are so understaffed for the

## Filter Comments

First, use the Select Question dropdown menu, then you can narrow down the comment theme and Focus in the dropdown menus. You can also select the sentiment (positive, neutral, or negative).



**Comments: Internal Experience, 19 Responses** Info

Select Question: What do you like most about working for this organization?

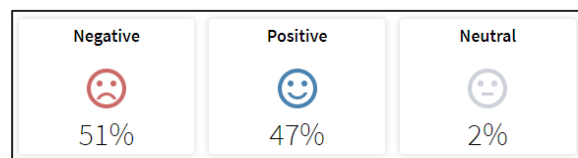
Select Theme: Internal Experience

Select Focus: Mission and Values

Select Sentiment: Positive

## Viewing Comments

Icons show the percentage of comments in each sentiment category based on the filters selected.



Comments are listed below the comment filters. The theme(s) and focus of the comments are highlighted in green below the comments.

What do you like most about working for this organization? / Internal Experience / Mission and Values / Positive

I appreciate Central's values and how they influence decisions that are made  
Internal Experience Internal Experience | Mission and Values

"care for the needy, the mission, supportive wrap around care"  
Internal Experience Internal Experience | Mission and Values

"I'm a lifer, it's my identity. Central is flexible and acknowledges everyone, the ""vibe"" is in line with my personality and values."  
Intangible Benefits Intangible Benefits | Flexible Schedule Internal Experience Internal Experience | Mission and Values

Working with the people on my team and support the mission to serve our communities  
Internal Experience Internal Experience | Mission and Values Internal Experience | Teamwork

"I have worked for multiple health institutions and Central is by far the best. I appreciate that Central is true to its' mission, its' care for us as employees and the encouragement from leadership to provide excellent and safe patient care. My department's leadership is stellar. I am happy I work for Central."  
Internal Experience Internal Experience | Mission and Values Emotions Segmentation Emotions Segmentation | Happiness/Joy

"My LIMS colleagues are hard working, caring and very smart, ethical people. They are the biggest reason why I stay; I also enjoy working with the medical subspecialists. The people here see their work as important and meaningful."  
Internal Experience Internal Experience | Mission and Values

"I believe in the mission of Central to serve our community. Honestly, it probably isn't that I love Central, but that it's the least toxic working environment that I am aware of of the corporations that exist in this community. I hope Central doesn't continue to evolve to look like the other organizations that are more profit driven, who sacrifice the well being of their physicians for the profit."  
Internal Experience Internal Experience | Mission and Values Internal Experience | Place to Work Emotions Segmentation Emotions Segmentation | Love/Like

## Searching

The Search feature can be used to search the page for keywords. Simply type any words you'd like to find into the search field.

Search:

In your search, you can choose to show 25, 50, 100, or 200 comments on a page at a time.

Show **25** entries

- 25
- 50
- 100
- 200

## Exporting to CSV

The entire page can be exported to CSV by clicking the Export to CSV button. Export to CSV can export more than one page. All comments will be exported based on the end user's permissions, the current report group, and any filters applied.

[Export to CSV](#)