

## **Nursing Excellence Benchmarks**

### **INSTRUCTIONS**

The benchmarks in this file include available nursing excellence benchmarks for the noted quarter. Choose the most appropriate benchmark for the unit, and use the value associated with the correct ANCC category to see if it outperforms the benchmark or not. For more detailed questions, please reach out to your Press Ganey Engagement Advisor.

### Nursing Excellence Benchmarks

ANCC Theme (rows) / Benchmark (columns)	Nat'l Nursing Excellence Avg Apr 2024	Nat'l Nursing Excellence Manager Avg Apr 2024	Nat'l Nursing Excellence <50% Patient Care Avg Apr 2024	Nat'l Nursing Excellence Academic Avg Apr 2024	Nat'l Nursing Excellence Behavioral Health Apr 2024
<b>Adequacy of Resources &amp; Staffing</b>	3.51	3.78	3.72	3.42	3.39
<b>Autonomy</b>	3.87	4.28	3.99	3.84	3.78
<b>Fundamentals of Quality Nursing Care</b>	4.07	4.38	4.16	3.99	3.93
<b>Interprofessional Relationships</b>	3.83	3.97	3.87	3.74	3.66
<b>Leadership Access and Responsiveness</b>	3.91	4.30	4.09	3.84	3.76
<b>Professional Development</b>	3.88	4.13	3.95	3.87	3.73
<b>RN to RN Teamwork and Collaboration</b>	4.26	4.50	4.31	4.22	4.11

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ANCC Theme (rows) / Benchmark (columns)	Nat'l Nursing Excellence CCU Avg Apr 2024	Nat'l Nursing Excellence Emergency Avg Apr 2024	Nat'l Nursing Excellence ICU Avg Apr 2024	Nat'l Nursing Excellence Non-Teaching Avg Apr 2024	Nat'l Nursing Excellence Surgery Avg Apr 2024
<b>Adequacy of Resources &amp; Staffing</b>	3.27	3.06	3.21	3.52	3.43
<b>Autonomy</b>	3.73	3.71	3.62	3.88	3.71
<b>Fundamentals of Quality Nursing Care</b>	3.85	3.77	3.77	4.07	3.91
<b>Interprofessional Relationships</b>	3.66	3.64	3.61	3.84	3.66
<b>Leadership Access and Responsiveness</b>	3.71	3.74	3.69	3.92	3.70
<b>Professional Development</b>	3.80	3.73	3.71	3.88	3.70
<b>RN to RN Teamwork and Collaboration</b>	4.27	4.17	4.21	4.26	4.15