## **¬**PressGaney

# Lifecycle — Comments

The Comments page shows verbatim comments for all the open-ended items asked on the survey.

Summary	Item Details	Org Details	Advanced Reporting	Comments	<b>Comment Analytics</b>	Response Rates
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### **Selecting Items to View**

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To view an item, select it from the Select Question dropdown menu. You can also select a Theme, Focus, and /or Sentiment.

Select Question:	What did you like least ab	oout working here?	~
Select Theme:	Development	~	
Select Focus:	Career Advancement	•	
Select Sentiment:	Positive Neutral Negative		

## **Viewing Comments**

The middle of the screen will show all available comments with applicatble themes and focuses tagged underneath.

#What is one thing you liked most about working here?		
Ample recognition for job performance.		
Uncategorized Comments		
Being able to use employee discounts at other local businesses.		
Compensation Compensation Benefits		
Everyone on my team was willing to help others when needed.		
Workplace   Workplace   Coworkers   Workplace   Teamwork		

#### Sentiment

The breakdown of the comments by sentiment according to the percent negative, positive, and neutral is shown in the lower right corner.

Positive	Neutral	Negative
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61%	19%	19%

## **Date Range**

To change the timeframe of the report, select Date Range and apply your changes.

**Onboarding** and **Entrance** surveys are based on the employee's position effective date.

The Exit survey is based on the employee's termination date.

## Searching

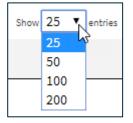
The Search feature can be used to search the page for keywords. Simply type any words you want to find into the search field.

Termination Date Rai

	Search:	
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#### **Number of Search Entries to Show**

In your search, you can choose to show 25, 50, 100, or 200 comments on a page at a time.



## **Exporting to CSV**

The entire page can be exported to CSV by clicking the Export to CSV button.



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